QMS-065 Manufacturing Rework Procedure

Flowchart – Rework Process Flow

- Process deviation or quality concern raised
  - DR raised
  - Rework required?
    - QA to assess
      - Critical product defect?
        - QA approve for rework to go ahead
          - In-Process Manufactured Goods (IPMG)
            - QA to raise a rework protocol, TEM-125
              - Protocol approved and signed off
                - Rework done
                  - Completed Rework Protocol included in the batch documents
          - Only QAM approve for rework to go ahead
            - Manufactured Finished Goods (MFG)
              - Planner to create rework RBPN
                - QA to raise a rework protocol, TEM-115
                  - Protocol approved and signed off
                    - Production to request goods to transfer from warehouse.
                      - Use ‘Goods Return for Rework Form’
                        - Warehouse picks and send goods/material as requested
                          - Rework done. Retention sample kept.
                            - Completed Rework Protocol included in the batch documents
            - Production planner is to schedule a rework